

# Visit your doctor online.

Now you can communicate with your doctor's office at anytime, from anywhere. All you need is a Web browser and a connection to the internet.

## Frequently asked questions

### Why do a webVisit?

A webVisit® helps you seek care from your doctor when you have a non-urgent medical need. You will be asked a series of questions about your specific concern. Your answers will help your doctor provide you with the best possible care—and may save you a trip to the office.

### Will I be charged for using this service?

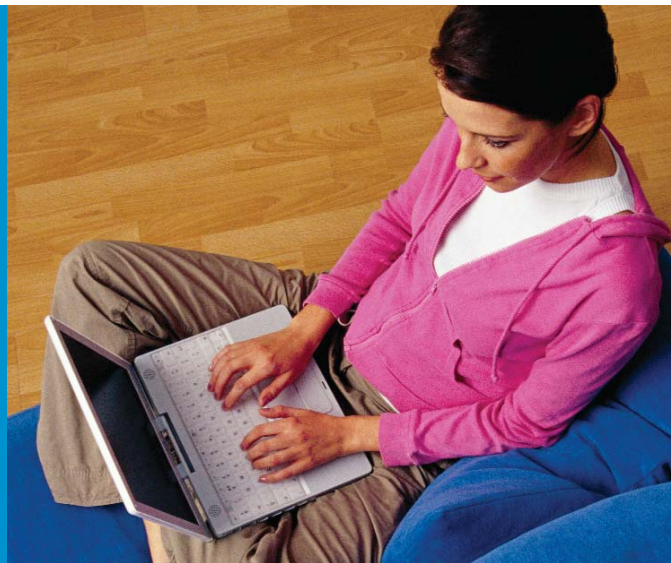
There is **no charge** for routine communications, such as appointment requests, lab results, and medication refill requests. **webVisits** may require a copayment or out-of-pocket fee.

### Is my privacy protected?

Unlike e-mail, a Relay® message uses secure technology. Only you, your doctor, and your doctor's authorized staff have access.

### How do I get started?

It's easy! Go to [bcbsfl.com](http://bcbsfl.com) and click on **Members**, then **e-Medicine**.



## Good news! Visit your doctor online.



Visit your doctor online—use a webVisit®



Get your lab results



Schedule your next appointment



Refill your medications

## It's Easy To Get Started

Just visit [bcbsfl.com](http://bcbsfl.com) and click on **Members**, then **e-Medicine**, or go directly to [relayhealth.com/florida](http://relayhealth.com/florida)



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**RelayHealth**

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