Open Line Friday: ICD-10

A Billing Service and Provider Practice ICD-10 Status

Oct. 18, 2013
9:30 a.m. – 10:30 a.m. EST

Dial Toll-Free: (800) 882-3610
Conference Passcode: 6829655#
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Let us help you through the Mandate maze!

We all know how overwhelmed you must be given The current regulatory environment! We’d like to help make the ICD-10 mandate less overwhelming for you. After all, if you’re not ready for ICD-10, we’ll feel the impact too!

Simply answer 12 brief questions* for us so we can better serve you relative to ICD-10 knowledge and testing.

Complete our 12 questions today! It’s fast and easy!
Visit www.floridablue.com/ICD-10
Select Florida Blue ICD-10 Provider Pulse Assessment, located in the right margin. Your input is important!

* Questions should be completed by your organization’s primary ICD-10 contact; your name/affiliation will be kept confidential and results will be shared in January 2014 during Open Line Friday.
We are here for you.

Do we have your correct email address?

Register and regularly update your email address with us.

- You can add, update or delete your email address and contact information at any time using Availity's secure website.
  
  ➢ Log on to Availity at www.availity.com, select Payer Resources, Florida Blue and Update My Email Information with Florida Blue, then follow the prompts.

- ICD-10 Open Line Friday email list: Send us your email by contacting us at floridablueopenlinefriday@floridablue.com

1Availity, LLC is a multi-payer joint venture company. For more information or to register, visit Availity’s website at www.availity.com.
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Panelists

Lee Ratliff
Clinical Business Technology Consultant
Baptist Health South Florida

Laurie Darst
Revenue Cycle Regulatory Advisor
Mayo Clinic (MN)

Mary Rita Hyland
CPO and VP Regulatory Affairs
The SSI Group, Inc.

Joseph Gonzalez
VP of Business Development
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Deborah Stewart, MD
Medical Director
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Diana Brijbag, CMM, CPC, CCP, CMSCS
Office Manager
The Springs Family Medical Center

George Vancore
Senior Manager, Delivery Systems Mandates
Florida Blue
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Holly Louie
Compliance Officer,
Practice Management Inc. (PMI)
Boise Idaho
HBMA Board of Directors Member

Diana Brijbag
CMM, CPC, CCP, CMSCS,
Office Manager
Springs Family Medical Center, PA
Spring Hill, Florida
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Objectives

1. **Increase** collaboration, communication and coordination between providers, payers and electronic trading partners.

2. **Expand** your understanding of the current state of ICD-10, recent regulatory decisions and industry perspectives.

3. **Raise** your awareness and understanding of the unique challenges that ICD-10 brings to the entire health care industry including providers, payers and electronic trading partners.

4. **Provide** you with tools, techniques, best practices and helpful hints from your peers that can be used as you begin and continue your ICD-10 journey.

**** Please remember that during the call all attendees must be on “mute” except for any guest speakers and all panelists. If you have a question, please email it to FloridaBlueOpenLineFriday@FloridaBlue.com.
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Agenda
Oct. 18, 2013

1. Health Care Industry and Regulatory Update
2. A Billing Service and Provider Practice ICD-10 Status
3. Next Steps
Health Care Industry and Regulatory Update:

- The Centers for Medicare & Medicaid Services (CMS) is the “source of truth” for all things ICD-10. Visit www.cms.gov/ICD10 to get the most recent communication and training material. Subscribe for regular email CMS ICD-10 updates by clicking here.
  - Online ICD-10 Implementation Guide
- WEDI's ICD-10 Industry Readiness Survey Results and Update (click here).
- HIMSS/WEDI National ICD-10 Pilot Program Update (click here)

Florida Blue Update:

- Our overall ICD-10 initiative is proceeding on plan. We are currently in our initial phase of internal (Level 1) testing. Florida Blue is deploying a full remediation strategy to implement ICD-10.

- ICD-10 Testing with Providers – Currently, engaging providers in an ICD-9 and ICD-10 codes comparison and validation process of clinical scenarios.

- Florida Blue is co-sponsoring a Free 1-hour ICD-10 webinar, Oct 22 and 29 with Availity and other payers. ICD-10: Why Your Data is Only as Good as Your Documentation with Dr. Joseph Nichols, MD. Other ICD-10 education is also available. Visit ….

- Florida Blue’s ICD-10 Provider Toolkit (In one convenient location, access reliable ICD-10 facts, tips, guides, timelines, education and more) is accessible from www.floridablue.com/icd-10. This tool is for YOU! Revised version will be available in approximately one week or less.
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Open Panel Discussion*
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* If applicable, supplemental program material can be accessed at www.floridablue.com/ICD-10 under Open Line Friday within 48 hours prior to teleconference or click (here).
Less than 12 Months to ICD-10

“Indications remain that significant numbers of industry participants have a considerable amount of work to do in a very short time.” (Stanley Nachimson, Director of the NCHICA/WEDI timeline initiative)

The runway to ICD-10 is getting shorter and shorter with just 12 months ahead of us.
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ICD-10 Helpful Resources and Reference Material

Though not inclusive, the following list includes several public websites that can help increase general awareness and understanding of the ICD-10 mandate and its impact to the health care industry:

- [www.cms.gov/ICD10](http://www.cms.gov/ICD10)
- [www.wedi.org](http://www.wedi.org)
- [www.ama-assn.org](http://www.ama-assn.org)
- [www.ahima.org/icd10](http://www.ahima.org/icd10)
- [www.availity.com](http://www.availity.com)
- [www.fha.org](http://www.fha.org)
- [www.hbma.com](http://www.hbma.com)
- [www.mgma.com](http://www.mgma.com)
- [www.floridablue.com/ICD-10](http://www.floridablue.com/ICD-10)
- [www.cdc.gov/nchs/icd/icd10.htm](http://www.cdc.gov/nchs/icd/icd10.htm)

The links below were referenced during this presentation. The actual URLs below are provided for your convenience:

- For regular CMS ICD-10 email updates, subscribe at:

- WEDI's Survey on Industry ICD-10 progress:

- **FREE** CMS and WEDI ICD-10 End-to-End Testing Webinars available for download:
  - [http://www.wedi.org/forms/meeting/MeetingFormPublic/view?id=220AC00000156](http://www.wedi.org/forms/meeting/MeetingFormPublic/view?id=220AC00000156)

- HIMSS/WEDI National ICD-10 Pilot Program Update:
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Next Steps and Contact Information

Listen to our next ICD-10 Open Line Friday teleconference, Fri., Nov. 15, 2013, 9:30 a.m.–10:30 a.m. ET

Access Florida Blue’s ICD-10 Provider Toolkit and more at www.floridablue.com/ICD-10

Availity archived a four-part “ICD-10 Webinar Series” that is available for download. For more information, simply visit www.availity.com/learningcenter.

Add/update your email address so we can keep you informed via email (Bluemail)
• Add, update or delete your email and contact information at any time using Availity’s secure website. Log on to Availity at www.availity.com, select Payer Resources, Florida Blue and Update My Email Information with Florida Blue then follow the prompts.
• ICD-10 Open Line Friday email list: send us your email by contacting us at floridablueopenlinefriday@floridablue.com

Test ICD-10 with us. If you are interested in testing with us, send an email request to ICD-10providerquestions@floridablue.com. Be sure to include “Testing” in the subject line, your contact information and list of your system vendors. A representative will contact you with more details.

Send your questions and comments to FloridaBlueOpenLineFriday@FloridaBlue.com

Follow us on Twitter @FLBlue

1 Availity, L.L.C. is a multi-payer joint venture company. For more information or to register, visit Availity’s website at www.availity.com