BlueCare 21790

**Bronze** 

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage for: Individual and/or Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, <u>www.floridablue.com/plancontracts/individual</u>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <u>www.floridablue.com/plancontracts/individual</u> or call 1-800-352-2583 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	<b>\$0</b> at Indian Health Care Provider (IHCP) or with IHCP referral at non-IHCP; or \$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.
Are there services covered before you meet your deductible?	Not Applicable.	This <u>plan</u> does not have a <u>deductible</u> .
Are there other deductibles for specific services?	<b>\$0</b> at Indian Health Care Provider (IHCP) or with IHCP referral at non-IHCP; or Yes. <b>\$3,000</b> Pharmacy Deductible; . There are no other specific deductibles.	You must pay all of the costs for these services up to the specific <u>deductible</u> amount before this <u>plan</u> begins to pay for these services.
What is the <u>out-of-</u> <u>pocket limit</u> for this <u>plan</u> ?	In-Network: \$9,100 Per Person/\$18,200 Family. Out-Of-Network: Not Applicable.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limits</u> has been met.
What is not included in the <u>out-of-pocket limit?</u>	Premium, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network</u> <u>provider</u> ?	Yes. See <a href="https://providersearch.floridablue.com/providersearch/pub/index.htm">https://providersearch.floridablue.com/providersearch/pub/index.htm</a> or call 1-800-352-2583 for a list of <a href="network providers">network providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.

	Comisso Vou May Nood	What You Will Pay			
Common	Services You May Need	Indian Health Care	Non-IHCP In-Network	Out-of-Network	Limitations, Exceptions, &
Medical Event		<u>Provider</u>	<u>Provider</u>	<u>Provider</u>	Other Important Information
		(You have no cost)	(You will pay the less)	(You will pay most)	
	Primary care visit to treat an injury or illness	No Charge	Value Choice Provider: No Charge/ Primary Care Visits: \$50 Copay per Visit/ Virtual Visits: No Charge	Not Covered	Physician administered drugs may have higher cost share. Virtual Visit services are only covered for In-Network providers.
If you visit a health care provider's office or clinic	<u>Specialist</u> visit	No Charge	Value Choice Specialist: \$20 <u>Copay</u> per Visit/ Specialist: \$70 <u>Copay</u> per Visit/ Virtual Visits: \$70 <u>Copay</u> per Visit	Not Covered	Physician administered drugs may have higher cost share. Virtual Visit services are only covered for In-Network providers.
oπice or clinic	Preventive care/screening/ immunization	No Charge	No Charge	Not Covered	Physician administered drugs may have higher cost share. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	Independent Clinical Lab: \$30 Copay per Visit/ Independent Diagnostic Testing Center: \$115 Copay per Visit	Not Covered	Tests performed in hospitals may have higher cost share. Prior Authorization may be required. Your benefits/services may be denied.
	Imaging (CT/PET scans, MRIs)	No Charge	\$300 <u>Copay</u> per Visit	Not Covered	Tests performed in hospitals may have higher cost share. Prior Authorization may be required. Your benefits/services may be denied.

(retail/mail order)/ day supply for Condition Care Rx: \$4	y supply for retail, 90 for mail order at 2 1/2
Condition Care Rx: \$4	
le vou pood drugo	
No original deligibility of the control of the cont	Rx programs such
(letail) All Other Generic.	horization may apply. tion guide for more
about prescription	y supply for retail, 90 for mail order at 2 1/2 tail amount
www.floridablue.co Prescription (retail)	tan arrivant.
m/members/tools-  \$3,000 Pharmacy  Deductible + 50%	y supply for retail, 90 for mail order at 2 1/2 tail amount.
	y supply for retail. Not ough Mail Order.
Ambulatory Surgical Prior Author	ization may be
	our benefits/services
Physician/surgeon fees No Charge \$300 Copay per Visit Not Covered ————no	one
Visit	one
	ork only covered for
ii you need transportation coinsurance Coinsurance	5.
immediate medical attention Value Choice Provider: No	
('harge - Visite 1-2'\$/()	ork only covered out-
<u>Copay</u> per Visit	
hospital stay  Pacility fee (e.g., nospital room)  No Charge  No Charge  \$3,000 Copay per Day / \$6,000 maximum  Not Covered to 30 days. I Services lim	hab Services limited Inpatient <u>Habilitation</u> ited to 30 days. Prior
For more information about limitations and exceptions, see the plan or policy document at www.floridablue.com/plancontracts/inc	
	<b>3 of 7</b> SBCID: 2579369

					Authorization may be required. Your benefits/services may be denied.
	Physician/surgeon fees	No Charge	\$300 Copay per Visit	Not Covered	none
If you need mental health, behavioral	Outpatient services	No Charge	\$70 Copay per Visit/ Specialist Virtual Visits: No Charge/ Hospital: \$1,500 Copay per Visit	Not Covered	Prior Authorization may be required. Your benefits/services may be denied. Virtual Visit services are only covered for In-
health, or					Network providers.
substance abuse services	Inpatient services	No Charge	Physician Services: \$300 Copay per Visit / Hospital: \$3,000 Copay per Day / \$6,000 maximum	Not Covered	Prior Authorization may be required. Your benefits/services may be denied.
	Office visits	No Charge	\$70 <u>Copay</u> on initial Visit	Not Covered	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)
If you are pregnant	Childbirth/delivery	No Charge	\$300 Copay per Visit	Not Covered	none
	professional services Childbirth/delivery facility services	No Charge	\$3,000 <u>Copay</u> per Day / \$6,000 maximum	Not Covered	none
	Home health care	No Charge	No Charge	Not Covered	Coverage limited to 60 visits.
					Coverage limited to 35 visits,
					including 35 manipulations. Services performed in hospital
	Rehabilitation services	No Charge	\$70 <u>Copay</u> per Visit	Not Covered	may have higher cost share. Prior
If you need help recovering or have					Authorization may be required. Your benefits/services may be denied.
other special health needs	Habilitation services	No Charge	\$70 <u>Copay</u> per Visit	Not Covered	Coverage limited to 35 visits. Services performed in hospital may have higher cost share. Prior Authorization may be required.
					Your benefits/services may be denied.
	Skilled nursing care	No Charge	Deductible + 50% Coinsurance	Not Covered	Coverage limited to 60 days. Prior Authorization may be required. Your benefits/services
For mo	re information about limitations	and exceptions, see th	e plan or policy document at w	ww.floridablue.com/pla	ncontracts/individual.
					4 of 7 SBCID: 2579369

<u>D</u> ı					Excludes vehicle modifications,
<u>D</u> (					la a mara mara difficantia mara ancometer e
<u>Du</u>					home modifications, exercise,
<u>Dı</u>			Motorized Wheelchairs:		bathroom equipment and
	Ourable medical equipment	No Charge	\$500 <u>Copay</u> per Visit/ All	Not Covered	replacement of <u>DME</u> due to
			Other: No Charge		use/age. Prior Authorization may be required. Your benefits/services may be denied.
<u>H</u> c	lospice services	No Charge	No Charge	Not Covered	Prior Authorization may be required. Your benefits/services may be denied.
Cl	Children's eye exam	No Charge	No Charge	Not Covered	One exam every 12 months.
If your child needs dental or eye care	Children's glasses	No Charge	No Charge	Not Covered	One pair every 12 months.  Additional cost shares may apply for Non-Collection Frame.
Cl	Children's dental check-up	Not Covered	Not Covered	Not Covered	Not Covered
Excluded Services & Of	Other Covered Services:				

Acupuncture	Infertility treatment     Private-duty nursing
Bariatric surgery	<ul> <li>Long-term care</li> <li>Routine eye care (Adult)</li> </ul>
Cosmetic surgery	<ul> <li>Non-emergency care when traveling outside the</li> <li>Routine foot care unless medically necessary</li> </ul>
Dental care (Adult)	U.S. • Weight loss programs
Hearing aids	<ul> <li>Non-excepted abortions (i.e., not <u>medically</u></li> </ul>
	necessary)
	Pediatric dental check-up

# Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your <u>plan</u> document.)

Chiropractic care - Limited to 35 visits

• Most coverage provided outside the United States. See www.floridablue.com.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa">www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>, State consumer assistance program <a href="www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/">www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>, State consumer assistance program <a href="www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/">www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>, State consumer assistance program <a href="www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/">www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>, Office of Personnel Management Multi State <a href="Plan Program: www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/">www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/ask-ebsa</a>, Office of Personnel Management Multi State <a href="Plan Program: www.opm.gov/healthcare-insurance/multi-state-plan-program/external-review/">www.dol.gov/agencies/ebsa/about-ebsa/ask-a-question/

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the insurer at 1-800-352-2583. You may also contact your State Department of Insurance at 1-877-693-5236. Additionally, a consumer assistance program can help you file your appeal. Contact U.S. Department of Labor Employee Benefits Security Administration at 1-866-4-USA-DOL (866-487-2365) or www.dol.gov/agencies/ebsa.

# Does this <u>plan</u> provide <u>Minimum Essential Coverage</u>? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this plan meet the Minimum Value Standards? Not Applicable

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.



# **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of <u>in-network</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$0
■ Specialist Copayment	\$70
■ Hospital (facility) Copayment	\$3,000
Other Copayment	\$30

#### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700		
In this example, Peg would pay:			
Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$3,500		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$60		
The total Peg would pay is	\$3,560		

# **Managing Joe's type 2 Diabetes**

(a year of routine <u>in-network</u> care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$(
■ Specialist Copayment	\$70
■ Hospital (facility) Copayment	\$3,000
Other No Charge	\$(

#### This EXAMPLE event includes services like:

Primary care physician office visits (including disease education)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

<b>Total Example Cost</b>	\$5,600		
In this example, Joe would pay:			
<u>Cost Sharing</u>			
Deductibles*	\$0		
Copayments	\$4,100		
Coinsurance	\$0		
What isn't covered			
Limits or exclusions	\$20		
The total Joe would pay is	\$4,120		

# **Mia's Simple Fracture**

(<u>in-network</u> emergency room visit and follow up care)

■ The plan's overall deductible	\$0
Specialist Copayment	\$70
■ Hospital (facility) Copayment	\$3,000
Other Copayment	\$900

#### This EXAMPLE event includes services like:

Emergency room care (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800		
In this example, Mia would pay:			
Cost Sharing			
<u>Deductibles</u>	\$0		
Copayments	\$1,000		
Coinsurance	\$500		
What isn't covered			
Limits or exclusions	\$0		
The total Mia would pay is	\$1,500		

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: <u>www.floridablue.com</u>.

# Section 1557 Notification: Discrimination is Against the Law

We comply with applicable Federal civil rights laws and do not discriminate on the basis of race, color, national origin, age, disability, or sex. We do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

# We provide:

- · Free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- · Free language services to people whose primary language is not English, such as:
  - o Qualified interpreters
  - o Information written in other languages

### If you need these services, contact:

Health and vision coverage: 1-800-352-2583

Dental, life, and disability coverage: 1-888-223-4892

Federal Employee Program: 1-800-333-2227

If you believe that we have failed to provide these services or discriminate on the basis of race, color, national origin, disability, age, sex, gender identity or sexual orientation, you can file a grievance with:

# Health and vision coverage (including FEP members):

Section 1557 Coordinator 4800 Deerwood Campus Parkway, DCC 1-7 Jacksonville, FL 32246 1-800-477-3736 x29070 1-800-955-8770 (TTY)

Fax: 1-904-301-1580

section1557coordinator@floridablue.com

# Dental, life, and disability coverage:

Civil Rights Coordinator 17500 Chenal Parkway Little Rock, AR 72223 1-800-260-0331 1-800-955-8770 (TTY) civilrightscoordinator@fclife.com

<u>Health insurance</u> is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an affiliate of Florida Blue. Dental insurance is offered by Florida Combined Life Insurance Company, Inc., an affiliate of Blue Cross and Blue Shield of Florida, Inc. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Section 1557 Coordinator is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, by mail or phone at:

## U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019
1-800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773). FEP: Llame al 1-800-333-2227

ATANSYON: Si w pale Kreyòl ayisyen, ou ka resevwa yon èd gratis nan lang pa w. Rele 1-800-352-2583 (pou moun ki pa tande byen: 1-800-955-8770). FEP: Rele 1-800-333-2227

CHÚ Ý: Nếu bạn nói Tiếng Việt, có dịch vụ trợ giúp ngôn ngữ miễn phí dành cho bạn. Hãy gọi số 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Gọi số 1-800-333-2227

ATENÇÃO: Se você fala português, utilize os serviços linguísticos gratuitos disponíveis. Ligue para 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Ligue para 1-800-333-2227

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電1-800-352-2583(TTY: 1-800-955-8770)。FEP: 請致電1-800-333-2227

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-352-2583 (ATS : 1-800-955-8770). FEP : Appelez le 1-800-333-2227

<u>Health insurance</u> is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an affiliate of Florida Blue. Dental insurance is offered by Florida Combined Life Insurance Company, Inc., an affiliate of Blue Cross and Blue Shield of Florida, Inc. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Tumawag sa 1-800-333-2227

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-352-2583 (телетайп: 1-800-955-8770). FEP: Звоните 1-800-333-2227

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-808-253-3852 (رقم هاتف الصم والبكم: 1-808-559-559. اتصل برقم 1-808-253-3852 (رقم هاتف الصم والبكم: 1-808-559-559. اتصل برقم 1-808-253-3852

ATTENZIONE: Qualora fosse l'italiano la lingua parlata, sono disponibili dei servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-352-2583 (TTY: 1-800-955-8770). FEP: chiamare il numero 1-800-333-2227

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: +1-800-352-2583 (TTY: +1-800-955-8770). FEP: Rufnummer +1-800-333-2227

주의: 한국어 사용을 원하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-352-2583 (TTY: 1-800-955-8770) 로 전화하십시오. FEP: 1-800-333-2227 로 연락하십시오.

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-800-352-2583 (TTY: 1-800-955-8770). FEP: Zadzwoń pod numer 1-800-333-2227.

સુયના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવા તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-800-352-2583 (TTY: 1-800-955-8770). FEP: ફોન કરો 1-800-333-2227

ประกาศ:ถ้าคุณพูคภาษาไทย คุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟริ โดยติดต่อหมายเลงโทรฟริ 1-800-352-2583 (TTY: 1-800-955-8770) หรือ FEP โทร 1-800-333-2227

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-800-352-2583(TTY: 1-800-955-8770)まで、お電話にてご連絡ください。FEP: 1-800-333-2227

توجه: اگر به زبان فارسی صحبت می کنید، تسهیلات زبانی رایگان در دسترس شما خواهد بود. با شماره (8770-955-950-1TT): 2583-352-350-1 تماس بگیرید. FEP: با شماره 2227-333-800-1 تماس بگیرید.

Baa ákonínzin: Diné bizaad bee yánílti go, saad bee áká anáwo', t'áá jíík'eh, ná hóló. Koji hodíílnih 1-800-352-2583 (TTY: 1-800-955-8770). FEP ígíí éí koji hodíílnih 1-800-333-2227.

<u>Health insurance</u> is offered by Florida Blue. HMO coverage is offered by Florida Blue HMO, an affiliate of Florida Blue. Dental insurance is offered by Florida Combined Life Insurance Company, Inc., an affiliate of Blue Cross and Blue Shield of Florida, Inc. These companies are Independent Licensees of the Blue Cross and Blue Shield Association.