Summary of Benefits and Coverage: What this Plan Covers & What it Costs

Coverage for: Individual and/or Family | Plan Type: HMO

**This is only a summary.** If you want more detail about your coverage and costs, you can get the complete terms in the policy or plan document at **www.floridablue.com** or by calling **1-800-352-2583**. In the event there is a conflict between this summary and your Florida Blue coverage documents the terms and conditions of the coverage documents will control.

Important Questions	Answers	Why this Matters:	
What is the overall <u>deductible</u> ?	\$0	See the chart starting on page 2 for your costs for services this plan covers.	
Are there other <u>deductibles</u> for specific services?	<b>Yes. \$300</b> brand pharmacy. There are no other specific <b>deductibles</b> .	You must pay all of the costs for these services up to the specific <b>deductible</b> amount before this plan begins to pay for these services.	
Is there an <u>out–of–</u> <u>pocket limit</u> on my expenses?	Yes. <b>\$5,000</b> in-network per person; <b>\$15,000</b> family.	The <b>out-of-pocket limit</b> is the most you could pay during a coverage period (usually one year) for your share of the cost of covered services. This limit helps you plan for health care expenses.	
What is not included in the <u>out–of–pocket</u> <u>limit</u> ?	Premiums, balance-billed charges and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the <b>out-of-pocket limit</b> .	
Is there an overall annual limit on what the plan pays?	No.	The chart starting on page 2 describes any limits on what the plan will pay for <i>specific</i> covered services, such as office visits.	
Does this plan use a <u>network</u> of <u>providers</u> ?	<b>Yes</b> . For a list of <b>participating</b> <b>providers</b> , see www.floridablue.com or call 1-800-352-2583.	If you use an in-network doctor or other health care provider, this plan will pay some or all of the costs of covered services. Be aware, your in-network doctor or hospital may use an out-of-network provider for some services. Plans use the terr in-network, preferred, or participating for providers in their network. See the cha starting on page 2 for how this plan pays different kinds of providers.	
Do I need a referral to see a <u>specialist</u> ?	No.	You can see the <b>specialist</b> you choose without permission from this plan.	
Are there services this plan doesn't cover?	Yes.	Some of the services this plan doesn't cover are listed on page 6. See your policy or plan document for additional information about <b>excluded services</b> .	

Questions: Call 1-800-352-2583 or visit us at www.floridablue.com.

### Florida Blue 💀 BlueCare 58

HMO

with Out-of-Network and Rx Coverage and \$300 Rx Deductible (\$10/\$50/\$80)

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

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- <u>Copayments</u> are fixed dollar amounts (for example, \$15) you pay for covered health care, usually when you receive the service.
- <u>Coinsurance</u> is *your* share of the costs of a covered service, calculated as a percent of the <u>allowed amount</u> for the service. For example, if the plan's <u>allowed amount</u> for an overnight hospital stay is \$1,000, your <u>coinsurance</u> payment of 20% would be \$200. This may change if you haven't met your <u>deductible</u>.
- The amount the plan pays for covered services is based on the <u>allowed amount</u>. If an out-of-network <u>provider</u> charges more than the <u>allowed amount</u>, you may have to pay the difference. For example, if an out-of-network hospital charges \$1,500 for an overnight stay and the <u>allowed amount</u> is \$1,000, you may have to pay the \$500 difference. (This is called <u>balance billing</u>.)
- This plan may encourage you to use <u>in-network providers</u> by charging you lower <u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u> amounts.

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions	
	Primary care visit to treat an injury or illness	\$35 Copayment	Deductible + 50% Coinsurance		
If you visit a health	Specialist visit	\$80 Copayment	Deductible + 50% Coinsurance	Additional cost shares may apply for physician administered drugs.	
care <u>provider's</u> office or clinic	Other practitioner office visit	\$80 Copayment	Deductible + 50% Coinsurance		
	Preventive care/ screening/immunization	\$0	Deductible + 50% Coinsurance		
	Diagnostic test (x-ray, blood work)	\$0 for Independent Clinical Laboratory; \$80 Copayment for Independent Diagnostic Testing Center; \$500 Copayment for Outpatient Hospital Facility	Deductible + 50% Coinsurance	Prior authorization may be required.	
If you have a test	Imaging (CT/PET scans, MRIs)	\$300 Copayment for Family Physician; \$150 Copayment for Independent Diagnostic Testing Center; \$500 Copayment for Outpatient Hospital Facility	Deductible + 50% Coinsurance	Prior authorization may be required.	

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HMO

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Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Generic drugs	\$10 Copayment per prescription (Retail); \$25 Copayment per prescription (Mail order).	Not Covered	Covers up to 30-day supply (retail prescription); 90-day
conditionMore information about prescription drug coverage is available at www.floridablue.comNon-preferred drugs	Preferred brand drugs	\$300 Rx Deductible + \$50 Copayment per prescription (Retail); \$300 Rx Deductible + \$125 Copayment per prescription (Mail order).	Not Covered	supply (mail order prescription). Responsible Rx programs such as Prior Authorization,
	Non-preferred brand drugs	\$300 Rx Deductible + \$80 Copayment per prescription (Retail); \$300 Rx Deductible + \$200 Copayment per prescription (Mail order).	Not Covered	Responsible Steps or Responsible Quantity may apply. Additional information can be
	Specialty drugs	Specialty drugs are subject to the cost share based on applicable drug tier.	Not Covered	found in the Medication Guide.
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	\$500 Copayment	Deductible + 50% Coinsurance	None
outpatient surgery	Physician/surgeon fees	\$0	Deductible + 50% Coinsurance	None
If you need	Emergency room services	\$100 Copayment	\$100 copayment	None
immediate medical attention	Emergency medical transportation	20% Coinsurance	20% Coinsurance	Coverage is limited to \$5,500 per day.
	Urgent care	\$80 Copayment	Deductible + 50% Coinsurance	None
If you have a hospital stay	Facility fee (e.g., hospital room)	\$600 Copayment per day up to \$3,000 maximum	Deductible + 50% Coinsurance	Inpatient Rehabilitation Services are limited to 21 days per benefit period.
	Physician/surgeon fee	\$0	Deductible + 50% Coinsurance	None

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**Coverage for:** Individual and/or Family | **Plan Type:** HMO

Common Medical Event	Services You May Need	Your Cost If You Use an In-network Provider	Your Cost If You Use an Out-of-network Provider	Limitations & Exceptions
	Mental/Behavioral health outpatient services	\$0	Deductible + 50% Coinsurance	None
If you have mental health, behavioral	Mental/Behavioral health inpatient services	\$0	Deductible + 50% Coinsurance	None
health, or substance abuse needs	Substance use disorder outpatient services	\$0	Deductible + 50% Coinsurance	None
	Substance use disorder inpatient services	\$0	Deductible + 50% Coinsurance	None
IC	Prenatal and postnatal care	\$80 Copayment	Deductible + 50% Coinsurance	None
If you are pregnant	Delivery and all inpatient services	\$600 Copayment per day up to \$3,000 maximum	Deductible + 50% Coinsurance	None
	Home health care	\$0	Deductible + 50% Coinsurance	Coverage is limited to 60 visits per benefit period.
If you need help recovering or have	Rehabilitation services	\$80 Copayment for Specialist Office and Outpatient Rehabilitation Facility; \$100 Copayment for Outpatient Hospital Facility	Deductible + 50% Coinsurance	Coverage is limited to 30 visits per benefit period.
other special health	Habilitation services	Not Covered	Not Covered	None
needs	Skilled nursing care	20% Coinsurance	Deductible + 50% Coinsurance	Coverage is limited to 45 days per benefit period.
	Durable medical equipment	20% Coinsurance	Deductible + 50% Coinsurance	None
	Hospice service	20% Coinsurance	Deductible + 50% Coinsurance	None
If	Eye exam	Not Covered	Deductible + 50% Coinsurance	None
If your child needs dental or eye care	Glasses	Not Covered	Deductible + 50% Coinsurance	None
dental of cyc calc	Dental check-up	Not Covered	Deductible + 50% Coinsurance	None

Questions: Call 1-800-352-2583 or visit us at www.floridablue.com.

Summary of Benefits and Coverage: What this Plan Covers & What it Costs

#### **Excluded Services & Other Covered Services:**

#### Services Your Plan Does NOT Cover (This isn't a complete list. Check your policy or plan document for other excluded services.)

- Acupuncture
- Dental care (Adult)
- Long-term care

- Bariatric surgery
- Hearing aids
- Private-duty nursing
- Weight loss programs

- Cosmetic surgery
- Infertility treatments except for artificial insemination
- Routine eye care (Adult)

• Routine foot care unless for treatment of diabetes

Other Covered Services (This isn't a complete list. Check your policy or plan document for other covered services and your costs for these services.)

 Chiropractic Care
Most coverage provided outside the United States. See www.bcbs.com/already-a-member/coverage-home-and-away.html
Non-emergency care when traveling outside the U.S.

#### Your Rights to Continue Coverage:

If you lose coverage under the plan, then, depending upon the circumstances, Federal and State laws may provide protections that allow you to keep health coverage. Any such rights may be limited in duration and will require you to pay a **premium**, which may be significantly higher than the premium you pay while covered under the plan. Other limitations on your rights to continue coverage may also apply.

For more information on your rights to continue coverage, contact the plan at 1-800-352-2583. You may also contact your state insurance department at **1-877-693-5236**, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.

#### Your Grievance and Appeals Rights:

For more information on your rights to a **grievance** or **appeal**, contact the insurer at 1-800-352-2583. You may also contact the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or www.dol.gov/ebsa/healthreform, state insurance department at 1-877-693-5236.

For non-federal governmental group health plans and church plans that are group health plans contact your employee services department. You may also contact the state insurance department at 1-877-693-5236.

Questions: Call 1-800-352-2583 or visit us at www.floridablue.com. If you aren't clear about any of the underlined terms used in this form, see the Glossary. You can view the Glossary at www.floridablue.com or call 1-800-352-2583 to request a copy.

#### Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al 1-800-352-2583.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 1-800-352-2583.

Chinese (中文): 如果需要中文的帮助,请拨打这个号码1-800-352-2583.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 1-800-352-2583.

To see examples of how this plan might cover costs for a sample medical situation, see the next page.–

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with Out-of-Network and Rx Coverage and \$300 Rx Deductible (\$10/\$50/\$80)

**Coverage Examples** 

Coverage for: Individual and/or Family | Plan Type: HMO

# About these Coverage Examples:

These examples show how this plan might cover medical care in given situations. Use these examples to see, in general, how much financial protection a sample patient might get if they are covered under different plans.



This is not a cost estimator.

Don't use these examples to estimate your actual costs under this plan. The actual care you receive will be different from these examples, and the cost of that care will also be different.

See the next page for important information about these examples.

#### Having a baby (normal delivery)

- Amount owed to providers: \$7,540
- **Plan pays** \$6,040
- Patient pays \$1,500

#### Sample care costs:

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Hospital charges (mother)	\$2,700
Routine obstetric care	\$2,100
Hospital charges (baby)	\$900
Anesthesia	\$900
Laboratory tests	\$500
Prescriptions	\$200
Radiology	\$200
Vaccines, other preventive	\$40
Total	\$7,540
Patient pays: Deductibles	\$0
Copays	\$1,300
Coinsurance	\$0
Limits or exclusions	\$200

#### Managing type 2 diabetes (routine maintenance of a well-controlled condition)

- Amount owed to providers: \$5,400
- Plan pays \$4,100
- Patient pays \$1,300

#### Sample care costs:

Prescriptions	\$2,900
Medical Equipment and Supplies	\$1,300
Office Visits and Procedures	\$700
Education	\$300
Laboratory tests	\$100
Vaccines, other preventive	\$100
Total	\$5,400

#### Patient pays:

\$1,500

Deductibles	\$0
Copays	\$600
Coinsurance	\$300
Limits or exclusions	\$400
Total	\$1,300

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Total

Florida Blue 🐏 🖲	BlueCare 58	<b>Coverage Period:</b> Plans beginning on 10/01/2012 – 09/30/2013
HMO	with Out-of-Network and Rx Coverage and \$300 Rx Deduct	ible (\$10/\$50/\$80)

**Coverage Examples** 

Coverage for: Individual and/or Family | Plan Type: HMO

### **Questions and answers about the Coverage Examples:**

# What are some of the assumptions behind the Coverage Examples?

- Costs don't include **premiums**.
- Sample care costs are based on national averages supplied by the U.S.
  Department of Health and Human Services, and aren't specific to a particular geographic area or health plan.
- The patient's condition was not an excluded or preexisting condition.
- All services and treatments started and ended in the same coverage period.
- There are no other medical expenses for any member covered under this plan.
- Out-of-pocket expenses are based only on treating the condition in the example.
- The patient received all care from innetwork **providers**. If the patient had received care from out-of-network **providers**, costs would have been higher.

## What does a Coverage Example show?

For each treatment situation, the Coverage Example helps you see how <u>deductibles</u>, <u>copayments</u>, and <u>coinsurance</u> can add up. It also helps you see what expenses might be left up to you to pay because the service or treatment isn't covered or payment is limited.

# Does the Coverage Example predict my own care needs?

No. Treatments shown are just examples. The care you would receive for this condition could be different based on your doctor's advice, your age, how serious your condition is, and many other factors.

## Does the Coverage Example predict my future expenses?

No. Coverage Examples are <u>not</u> cost estimators. You can't use the examples to estimate costs for an actual condition. They are for comparative purposes only. Your own costs will be different depending on the care you receive, the prices your <u>providers</u> charge, and the reimbursement your health plan allows.

## Can I use Coverage Examples to compare plans?

✓ Yes. When you look at the Summary of Benefits and Coverage for other plans, you'll find the same Coverage Examples. When you compare plans, check the "Patient Pays" box in each example. The smaller that number, the more coverage the plan provides.

# Are there other costs I should consider when comparing plans?

 ✓ Yes. An important cost is the premium you pay. Generally, the lower your premium, the more you'll pay in out-ofpocket costs, such as <u>copayments</u>, <u>deductibles</u>, and <u>coinsurance</u>. You should also consider contributions to accounts such as health savings accounts (HSAs), flexible spending arrangements (FSAs) or health reimbursement accounts (HRAs) that help you pay out-of-pocket expenses.

Questions: Call 1-800-352-2583 or visit us at www.floridablue.com.