

# Diabetic Supplies for Members



## Pharmacy Supplies

### Type of Diabetic Supplies

- Glucose meter
- Test strips
- Lancets
- Needles
- Syringes
- Insulin for Self-injections and insulin pumps

## Where to Find Pharmacy Supplies

You can get these supplies from your local in-network retail pharmacy or sign up for home delivery.

### Use a Local Retail Pharmacy

For a current listing of in-network pharmacies, check Florida Blue's online directory. Simply log in to your member account at [floridablue.com](http://floridablue.com). Click on **Find & Get Care**. Then select **Find a Doctor & More**, and choose the **Pharmacy** category. Select **Retail** from the drop-down menu.

### Get Home Delivery

After you select **Pharmacy**, select **Home Delivery** from the drop-down menu. In the pop-up box that appears, click on **Go to Home Delivery**.

## Durable Medical Equipment (DME) Supplies

### Type of Diabetic Supplies

- Insulin pumps
- Insulin pump supplies (except for insulin)
- Continuous Glucose Monitoring (CGM) devices

## Where to Find DME Supplies

### Florida Residents

CareCentrix can help you or your doctor get these supplies from a local DME supplier. Just call CareCentrix at 877-561-9910.

### If You Live Outside of Florida

If you have coverage through your employer and need to find a DME provider closer to you, visit [floridablue.com](http://floridablue.com) and select **Find Care**. Scroll down and click on **Doctors & Hospitals Nationally**. Put in your health plan name and zip code and type DME in the **Places by Type** field. The DME provider you choose will need to call our precertification team at 800-955-5692.

If you need more supplies than the monthly maximum covered under your plan, you can call the customer service number on the back of your member ID card to request approval.

If you get your coverage from your employer, or if you have a Medicare plan, you may have different benefits than what are listed here. Please check your policy for details by logging in at [floridablue.com](http://floridablue.com) or calling the customer service number on the back of your member ID card.

The list of providers in the online directory is subject to change. Please check with the doctor, pharmacy or supplier to be sure they are in your plan's network.

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ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770)