



**Don't just live.  
Live well.**

Your CareSight Team Member:



**Introducing CareSight®. Powered by PopHealthCare, on behalf of Florida Blue—and focused on YOU.**

**CareSight**

**PopHealthCare®**  
Well guided.

Florida Blue and Florida Blue HMO are Independent Licensees of the Blue Cross and Blue Shield Association. Florida Blue contracts with PopHealthCare to provide health management services. Florida Blue complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex.

**A no additional cost in-home health care service with YOU as the priority**

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773).

**For more information, call PopHealthCare**

**Toll-free, 24-hour Care Support**

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770).

Hotline: 1-800-793-7050  
TTY/TTD: 1-844-626-2101

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**Meet CareSight: a no additional cost in-home health care service with YOU as the priority.**

**You won't pay anything extra for CareSight.** This personalized care is offered in the comfort of your own home. And it's provided at no additional cost to Florida Blue members.

**CareSight is a special program in which nurses, nurse practitioners and doctors come to your home to provide care.** The CareSight team works with a member's own doctors, other providers and the health plan's case managers to help manage that member's health. Think of it as an old-fashioned house call. CareSight specializes in helping members manage their health conditions more efficiently and effectively, so they can stay as healthy as possible.

**Your family and caregivers will have support, too.** Ongoing health conditions can be complicated. Our team of experts will offer ways family members and loved ones can give you the most support and help keep you healthy and out of the hospital.

**Once you agree to enroll, the CareSight team will begin care by getting to know you, your health status, and your health goals.** The CareSight team will:

- Have a discussion with you about your health
- Perform a medical examination
- Help you and your family understand and manage your health conditions to avoid unnecessary trips to the hospital or ER
- Identify changes in health before they become problematic
- Treat you in your home when possible and safe to do so
- Review medications regularly and help you understand why/how to take them

**CareSight helps coordinate with home health services should you require them.** CareSight services are different than home health services.

**You won't have to worry about relaying information back to your primary doctor.** The CareSight team will create a plan of care that's tailored just for you. Then, we'll work with your doctor on anything you might need.

**You'll have help 24/7.** Your CareSight team will give you a phone number to call anytime—day or night. You'll be comforted to know that we're on call to answer any questions or concerns, no matter when they come up.

**PopHealthCare works with Florida Blue to identify members who will benefit from CareSight.**

Typically, patients are those who have more than one chronic condition and have been in the hospital in the last 6 – 12 months.

## Who's on our team?

Nurses  
Nurse practitioners  
Doctors  
Care coordinators



**We're waiting to help you feel better.**

To find out more, call the PopHealthCare Toll-free, 24-hour Care Support hotline:

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(TTY/TTD 1-844-626-2101)