To ensure your voice is heard as we strive to change the face of health care, simply follow the directions below.


- Your computer must have Adobe® Flash Player 9 to view and interact with the Web site. If you have this program and a microphone connected to your computer, you can follow the onscreen prompts to record your voice.
- If the Web site detects that you do not have a working microphone:
  - You will be directed to call a toll-free number to record your message.
  - You can also type a message on the site.
  - Or, you can call 1-877-MY-FLVOICE at any time to leave a message.

There are other ways to record your voice aside from visiting the website:

- Visit the FloridaBlue store in Jacksonville or Pembroke Pines
- Attend an event where the FloridaBlue Tour is present
- Call 877-MY-FL-VOICE as mentioned above

Additional Q&As to help:

**What are the criteria for posting messages?**

- No profanity;
- No personal information about you or others such as names, addresses and phone numbers or a company name;
- The topic was not related to health care; and
- You are not at least 18 years old.

**How do I move around the constellation of voices?**
Click and drag on an empty space to move within the constellation.

**Can I leave more than one message?**
You can leave as many messages as you’d like.

**What’s a ‘voice’?**
Each message, or ‘voice,’ is represented by a dot of a different color. Together these dots form the ‘constellation of voices.’ The constellation also includes messages from BCBSF, which are marked by a cross or shield.

**Can anyone hear my message?**
If your message is accepted, it will be posted to the website for anyone to hear. Remember that messages remain anonymous.

**Is there a time limit on the messages?**
Yes. You can record up to two minutes, but you can leave as many messages as you like.