

# **Truli for Health N2304**

Northeast

Summary of Benefits and Coverage: What this Plan Covers & What You Pay For Covered Services

Coverage for: Individual and/or Family | Plan Type: HMO

The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately.

This is only a summary. For more information about your coverage, or for a copy of the complete terms of coverage,

<a href="http://www.truliforhealth.com/elinks/plancontracts/group">http://www.truliforhealth.com/elinks/plancontracts/group</a>. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at <a href="http://www.truliforhealth.com">http://www.truliforhealth.com</a> or call 1-855-308-7854 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall deductible?	In-Network: <b>\$2,000</b> Per Person/ <b>\$4,000</b> Family. <u>Out-of-</u> <u>Network</u> : <u>Not Applicable.</u>	Generally, you must pay all of the costs from <u>providers</u> up to the <u>deductible</u> amount before this <u>plan</u> begins to pay. If you have other family members on the <u>plan</u> , each family member must meet their own individual <u>deductible</u> until the total amount of <u>deductible</u> expenses paid by all family members meets the overall family <u>deductible</u> .
Are there services covered before you meet your deductible?	Yes. Preventive care.	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply.
Are there other deductibles for specific services?	No.	You don't have to meet <u>deductibles</u> for specific services.
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Yes. In-Network: \$8,700 Per Person/\$17,400 Family. Out-Of- Network: Not Applicable.	The <u>out-of-pocket limit</u> is the most you could pay in a year for covered services. If you have other family members in this <u>plan</u> , they have to meet their own <u>out-of-pocket limits</u> until the overall family <u>out-of-pocket limit</u> has been met.
What is not included in the out-of-pocket limit?	Premium, balance-billed charges, and health care this plan doesn't cover.	Even though you pay these expenses, they don't count toward the out-of-pocket limit.
Will you pay less if you use a <u>network provider</u> ?	Yes. See <a href="https://www.truliforhealth.com/elinks/providersearch">https://www.truliforhealth.com/elinks/providersearch</a> or call 1-855-308-7854 for a list of <a href="network">network</a> <a href="providers">providers</a> .	This <u>plan</u> uses a <u>provider network</u> . You will pay less if you use a <u>provider</u> in the <u>plan's network</u> . You will pay the most if you use an <u>out-of-network provider</u> , and you might receive a bill from a <u>provider</u> for the difference between the <u>provider's</u> charge and what your <u>plan</u> pays ( <u>balance billing</u> ). Be aware your <u>network provider</u> might use an <u>out-of-network provider</u> for some services (such as lab work). Check with your <u>provider</u> before you get services.
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see the specialist you choose without a referral.



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What You Will Pay		Limitations, Exceptions, & Other Important
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information
	Primary care visit to treat an injury or illness	\$20 <u>Copay</u> per Visit/ Virtual Visits: \$10 <u>Copay</u> per Visit	Not Covered	Physician administered drugs may have higher cost shares. Virtual Visit services are only covered for In-Network designated providers.
If you visit a health care provider's office	Specialist visit	\$100 <u>Copay</u> per Visit /Virtual Visits: \$100 <u>Copay</u> per Visit	Not Covered	Physician administered drugs may have higher cost shares. Virtual Visit services are only covered for In-Network designated providers.
or clinic	Preventive care/screening/ immunization	No Charge, <u>Deductible</u> does not apply	Not Covered	Physician administered drugs may have higher cost shares. You may have to pay for services that aren't <u>preventive</u> . Ask your <u>provider</u> if the services needed are <u>preventive</u> . Then check what your <u>plan</u> will pay for.
	<u>Diagnostic test</u> (x-ray, blood work)	Deductible + 50% Coinsurance	Not Covered	Tests performed in hospitals may have higher cost-share. Prior Authorization may be required. Your benefits/services may be denied.
If you have a test	Imaging (CT/PET scans, MRIs)	Physician Office: \$100 Copay per Visit/ Independent Diagnostic Testing Center: Deductible + 50% Coinsurance	Not Covered	Prior Authorization may be required. Your benefits/services may be denied. Tests performed in hospitals may have higher costshare.

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
	Generic drugs	Retail: \$25 <u>Copay</u> per Prescription at preferred retail/ \$40 <u>Copay</u> per Prescription at non- preferred retail Mail Order: \$50 <u>Copay</u> per Prescription	Not Covered	Up to 90 day supply for retail and mail order. Note: Some high cost generics are included with Preferred brand drugs. See Medication guide for more information.	
If you need drugs to treat your illness or condition More information about	Preferred brand drugs	Retail: Deductible + \$85 Copay per Prescription at preferred retail/ Deductible + \$135 Copay per Prescription at non-preferred retail Mail Order: Deductible + \$170 Copay per Prescription	Not Covered	Up to 90 day supply for retail and mail order. See Medication guide for more information.	
coverage is available at https://www.truliforhealt h.com/elinks/medication -guide	Non-preferred brand drugs	Retail: Deductible + \$150 Copay per Prescription at preferred retail/ Deductible + \$200 Copay per Prescription at non-preferred retail Mail Order: Deductible + \$450 Copay per Prescription	Not Covered	Up to 90 day supply for retail and mail order. See Medication guide for more information.	
	Specialty drugs	\$100 Copay per Prescription for Low cost generic and brand/ Deductible + \$300 Copay per Prescription for High cost generic and preferred brand/ Deductible + 30% Coinsurance for Non-	Not Covered	Not covered through retail or Mail Order. Up to 30 day supply available at our Specialty Rx vendor.	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information	
		(You will pay the least) preferred brand	(You will pay the most)		
	Facility fee (e.g., ambulatory	Deductible + 50%		Prior Authorization may be required. Your	
If you have outpatient	surgery center)	Coinsurance	Not Covered	benefits/services may be denied.	
surgery	Physician/surgeon fees	Deductible + 50% Coinsurance	Not Covered	none	
	Emergency room care	<u>Deductible</u> + 50% Coinsurance	In-Network Deductible + 50% Coinsurance	none	
If you need immediate medical attention	Emergency medical transportation	Deductible + 50% Coinsurance	In-Network Deductible + 50% Coinsurance	Out-of-Network only covered for emergencies.	
	<u>Urgent care</u>	\$65 Copay per Visit	Not Covered	none	
If you have a hospital stay	Facility fee (e.g., hospital room)	Deductible + 50% Coinsurance	Not Covered	Inpatient Rehab Services limited to 30 days. Inpatient Habilitation Services limited to 30 days. Prior Authorization may be required. Your benefits/services may be denied.	
_	Physician/surgeon fees	<u>Deductible</u> + 50% <u>Coinsurance</u>	Not Covered	none	
If you need mental health, behavioral health, or substance	Outpatient services	No Charge, <u>Deductible</u> does not apply/ Specialist Virtual Visits: No Charge, <u>Deductible</u> does not apply	Not Covered	Prior Authorization may be required. Your benefits/services may be denied. Virtual Visit services are only covered for In-Network designated providers.	
abuse services	Inpatient services	No Charge, <u>Deductible</u> does not apply	Not Covered	Prior Authorization may be required. Your benefits/services may be denied.	
	Office visits	\$100 <u>Copay</u> on initial Visit	Not Covered	Maternity care may include tests and services described elsewhere in the SBC (i.e. ultrasound.)	
If you are pregnant	Childbirth/delivery professional services	<u>Deductible</u> + 50% <u>Coinsurance</u>	Not Covered	none	
	Childbirth/delivery facility services	<u>Deductible</u> + 50% <u>Coinsurance</u>	Not Covered	none	
If you need help	Home health care	\$50 Copay per Visit	Not Covered	Coverage limited to 30 visits.	
recovering or have other special health	Rehabilitation services	\$100 <u>Copay</u> per Visit	Not Covered	OT, PT, ST and Spinal Manipulation Services Separate benefit maximums of 35 visits	

Common		What You Will Pay		Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider	Out-of-Network Provider	Information	
		(You will pay the least)	(You will pay the most)		
needs				Benefits are limited to 4 modalities per day Prior authorization may be required for some services. Member cost share is dependent on location of service; services performed in the hospital may have higher cost-share	
	Habilitation services	\$100 <u>Copay</u> per Visit	Not Covered	OT, PT, ST and Spinal Manipulation Services Separate benefit maximums of 35 visits Benefits are limited to 4 modalities per day Prior authorization may be required for some services. Member cost share is dependent on location of service; services performed in the hospital may have higher cost-share	
	Skilled nursing care	Deductible + 50% Coinsurance	Not Covered	Coverage limited to 60 days. Prior Authorization may be required. Your benefits/services may be denied.	
	Durable medical equipment	In-Network Level 1: <u>Deductible</u> + 50% <u>Coinsurance</u> / In-  Network Level 2: No  Charge, <u>Deductible</u> does not apply	Not Covered	Level 1 covers specialized DME, including but not limited to custom and power wheelchairs; Level 2 – covers all other DME. Excludes vehicle modifications, home modifications, exercise, bathroom equipment and replacement of DME due to use/age. Prior Authorization may be required. Your benefits/services may be denied.	
	Hospice services	<u>Deductible</u> + 50% <u>Coinsurance</u>	Not Covered	Prior Authorization may be required. Your benefits/services may be denied.	
	Children's eye exam	No Charge, <u>Deductible</u> does not apply	Not Covered	One exam every 12 months.	
If your child needs dental or eye care	Children's glasses	No Charge, <u>Deductible</u> does not apply	Not Covered	One pair every 12 months. Additional cost shares may apply for Non-Collection Frame.	
	Children's dental check-up	No Charge, <u>Deductible</u> does not apply	Not Covered	Coverage includes preventive cleanings once per 6 months, and 1 set of bitewing x-rays.	

### **Excluded Services & Other Covered Services:**

# Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

- Acupuncture
- Bariatric surgery
- Cosmetic surgery
- Dental care (Adult)

- Hearing aids
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine eye care (Adult)
- Routine foot care unless medically necessary
- Weight loss programs

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

- Chiropractic care Limited to 35 manipulations
- Most coverage provided outside the United States. See www.truliforhealth.com.

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: State Department of Insurance at 1-877-693-5236, the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa">www.dol.gov/agencies/ebsa</a> or the Department of Health and Human Services, Center for Consumer Information and Insurance Oversight, at 1-877-267-2323 x61565 or <a href="https://www.cciio.cms.gov">www.cciio.cms.gov</a>. Other coverage options may be available to you too, including buying individual insurance coverage through the <a href="https://www.tealthcare.gov">Health Insurance</a> Marketplace. For more information about the Marketplace, visit <a href="https://www.tealthcare.gov">www.tealthcare.gov</a> or call 1-800-318-2596.

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your plan for a denial of a claim. This complaint is called a grievance or appeal. For more information about your rights, look at the explanation of benefits you will receive for that medical claim. Your plan documents also provide complete information to submit a claim, appeal, or a grievance for any reason to your plan. For more information about your rights, this notice, or assistance, contact the insurer at 1-855-308-7854. You may also contact your State Department of Insurance at 1-877-693-5236 or the Department of Labor's Employee Benefits Security Administration at 1-866-444-EBSA (3272) or <a href="https://www.dol.gov/agencies/ebsa">www.dol.gov/agencies/ebsa</a>. For group health coverage subject to ERISA contact your employee services department. For non-federal governmental group health plans and church plans that are group health plans contact your employee services department. You may also contact the state insurance department at 1-877-693-5236. Additionally, a consumer assistance program can help you file your <a href="https://www.dol.gov/agencies/ebsa">appeal</a>. Contact U.S. Department of Labor Employee Benefits Security Administration at 1-866-4-USA-DOL (866-487-2365) or <a href="https://www.dol.gov/agencies/ebsa">www.dol.gov/agencies/ebsa</a>.

# Does this plan provide Minimum Essential Coverage? Yes

Minimum Essential Coverage generally includes plans, health insurance available through the Marketplace or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of Minimum Essential Coverage, you may not be eligible for the premium tax credit.

# Does this <u>plan</u> meet the <u>Minimum Value Standards</u>? Yes

If your plan doesn't meet the Minimum Value Standards, you may be eligible for a premium tax credit to help you pay for a plan through the Marketplace.

# **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

# Peg is Having a Baby

(9 months of <u>in-network</u> pre-natal care and a hospital delivery)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,000
■ Specialist Copayment	\$100
Hospital (facility) Coinsurance	50%
■ Other Coinsurance	50%

### This EXAMPLE event includes services like:

Specialist office visits (prenatal care)
Childbirth/Delivery Professional Services
Childbirth/Delivery Facility Services
Diagnostic tests (ultrasounds and blood work)
Specialist visit (anesthesia)

Total Example Cost	\$12,700	
In this example, Peg would pay:		
Cost Sharing		
<u>Deductibles</u>	\$2,000	
Copayments	\$10	
Coinsurance	\$5,300	
What isn't covered		
Limits or exclusions	\$60	
The total Peg would pay is	\$7,370	

# **Managing Joe's type 2 Diabetes**

(a year of routine <u>in-network</u> care of a well-controlled condition)

■ The <u>plan's</u> overall <u>deductible</u>	\$2,000
■ Specialist Copayment	\$100
■ Hospital (facility) Coinsurance	50%
Other No Charge	\$(

#### This EXAMPLE event includes services like:

<u>Primary care physician</u> office visits (*including disease education*)

<u>Diagnostic tests</u> (blood work)

Prescription drugs

<u>Durable medical equipment</u> (glucose meter)

Total Example Cost	\$5,600	
In this example, Joe would pay:		
Cost Sharing		
Deductibles	\$0	
Copayments	\$400	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Joe would pay is	\$400	

# **Mia's Simple Fracture**

(<u>in-network</u> emergency room visit and follow up care)

■ The plan's overall deductible	\$2,000
Specialist Copayment	\$100
■ Hospital (facility) Coinsurance	50%
Other Coinsurance	50%

#### This EXAMPLE event includes services like:

<u>Emergency room care</u> (including medical supplies)

Diagnostic test (x-ray)

<u>Durable medical equipment</u> (crutches)

Rehabilitation services (physical therapy)

Total Example Cost	\$2,800	
In this example, Mia would pay:		
Cost Sharing		
<u>Deductibles</u>	\$1,900	
Copayments	\$400	
Coinsurance	\$0	
What isn't covered		
Limits or exclusions	\$0	
The total Mia would pay is	\$2,300	

Note: These numbers assume the patient does not participate in the <u>plan's</u> wellness program. If you participate in the <u>plan's</u> wellness program, you may be able to reduce your costs. For more information about the wellness program, please contact: <u>www.truliforhealth.com</u>.



Truli for Health provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

# **Language Access Services:**

Spanish (Español): Para obtener asistencia en Español, llame al 855-308-7854.

Tagalog (Tagalog): Kung kailangan ninyo ang tulong sa Tagalog tumawag sa 855-308-7854.

Chinese (中文): 如果需要中文的帮助, 请拨打这个号码 855-308-7854.

Navajo (Dine): Dinek'ehgo shika at'ohwol ninisingo, kwiijigo holne' 855-308-7854.