

Need help getting to your doctor? We can give you a Lyft.

It's hard to visit your doctor when you don't have a ride. We don't want you to miss your next appointment.

Florida Blue will give you a promo code for a Lyft ride to your doctor's office (up to \$25 each way). All you have to do is log in to your Florida Blue member account and access your Rewards Center.

Qualifying members* can request a ride through **Better You Strides once a year.**¹ You must be 18 years or older to redeem.

Your next trip to the doctor takes three steps.

Lyft is a ridesharing service that matches you to a nearby driver who takes you where you want to go. To use your Florida Blue Lyft reward:

Step 1:

Log in to your Florida Blue member account at **FloridaBlue.com**.

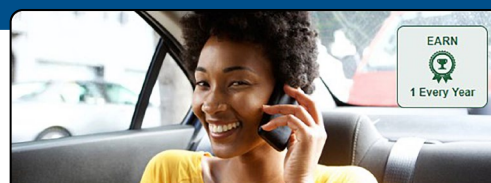
- At the top of your homepage, click **My Rewards**, then **Rewards Center**.
- Scroll down to the Lyft activity banner. Click **Learn More**.
- Click **Complete Now** on **Get a Lyft Ride to Your Doctor's Appointment**.
- Fill out the request form. Your Lyft promo code will be sent to your email (please allow two business days).

Need a Ride to a Medical Appointment?

Lyft and Florida Blue have partnered to provide you with a way to get to and from your appointments stress free.*

*One (1) Lyft ride available to individual members 18 years or older up to \$50 roundtrip, subject to terms and conditions. Lyft is an independent third party that provides transportation services.

[Learn More](#)



EARN
1 Every Year

Get a Lyft Ride to Your Doctor's Appointment

Getting to your doctor's appointment is now easier. A Lyft driver will pick you up and take you to your doctor's office and back. Click the...

[Learn More](#)

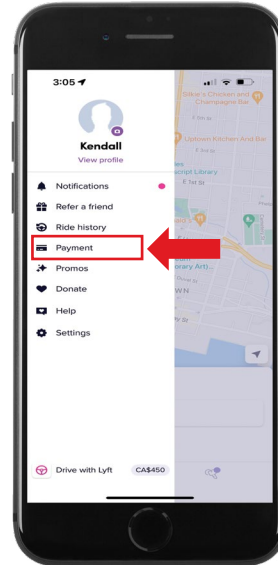
[Complete Now](#)



Step 2:

Download the Lyft app to your smartphone or tablet. Open the app to register for a Lyft account. The app will ask you for:

- Your name, phone number, and email.
- A valid credit or debit card number.



Step 3:

Redeem your Lyft code.

- From inside the Lyft app, tap the menu icon in the upper left corner. Then, select **Payments**.
- Tap **Add Lyft Pass**. Enter your promo code in the text box.
- Select **Add Pass** to complete.

Remember: One code, valued at \$50, can be used for two rides — one to and one from your appointment. If your ride is more than \$25 in either direction, Lyft will charge the extra amount to your debit or credit card.

If you need more help, call Florida Blue's Care Consultant Team at 1-888-476-2227.

Florida Blue and Florida Blue HMO are Independent Licensees of the Blue Cross and Blue Shield Association.

Florida Blue has entered into an arrangement with Onlife, to provide members with care decision support services, information, and other services. Please remember that all decisions that require or pertain to independent professional medical/clinical judgment or training, or the need for medical services, are solely your responsibility and the responsibility of your Physicians and other health care Providers. The programs mentioned above are subject to change.

*This program is available if you get your coverage through the Marketplace and may be available if you get your coverage through your employer. Check your benefits or ask your benefits administrator for details. One (1) Lyft ride available to members 18 years or older up to \$50 roundtrip, subject to terms and conditions. Florida Blue has the right to close the program at any time for any reason. Any codes issued prior to the close of the program will be honored until the expiration date.

Lyft is an independent third party and not an agent or subcontractor of Florida Blue. Florida Blue disclaims all liability for your use of Lyft. Your use of the Lyft code is subject to your acceptance of the Lyft's terms of use in the Lyft app. Data rates may apply.

Redemption of codes in connection with the Lyft Program should be used for non-emergency related appointments only. You should call 911 or the equivalent in your area for immediate medical emergencies.

Any information that you provide to Lyft, including, but not limited to, your name, address, destination information, and payment information is at your own risk and subject to Lyft's Notice of Privacy Practices. Florida Blue does not provide any personally identifiable information about you (including your Protected Health Information as defined by the Health Insurance Portability and Accountability Act of 1996) to Lyft.

Lyft does not report any personally identifiable information about you back to Florida Blue. Lyft does report certain non-personally identifiable information related to the ride such as code used, time of ride, and ride cost.

Members are responsible for any applicable tax liability relating to rewards received and should consult with their own tax advisor. Florida Blue is not responsible or liable for any Member tax liability due to any rewards received.

Florida Blue and Florida Blue HMO do not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-352-2583 (TTY: 1-877-955-8773).

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-800-352-2583 (TTY: 1-800-955-8770). 108706 0624R ACA SG, Fully Insured